

When you compare quotes for ergonomics consulting, here are a few things to consider:

What to consider?	Taylor'd Ergonomics		
Qualification: Will the work be done by a qualified and certified ergonomist? In Canada, the only recognized qualification is from the Canadian College for the Certification of Professional Ergonomists (cccpe.ca). Associate certification (AE) requires a relevant degree (typically Kinesiology) including hundreds of hours of ergonomics coursework. Full CCPE certification also requires 4-5 years of full-time ergonomics work experience. Many ergonomists (including Carrie) are also Registered Kinesiologists, but <i>not all kinesiologists are educated and trained to work as ergonomists</i> .	Carrie (Cambridge): CCPE (35+ years experience) Alex (London/Stratford): CCPE (10+ years experience) Christina (London/St. Thomas): AE (CCPE Candidate) Callum (Mississauga): AE Aaron (Cambridge): AE Caleb (Hamilton): AE		
Experience: How much experience does the ergonomist have? If the ergonomists are relatively new, do they have a certified mentor?	Our ergonomists' have a minimum of 2 years of full-time ergonomics experience. Associate Ergonomists are trained by CCPEs, and ALL projects are peer-reviewed by a second ergonomist.		
Employee survey: Does the ergonomist offer a survey to gather quantitative (i.e. scored) discomfort information? Does the survey ask employees to describe concerns and ideas?	Our surveys ask employees to rate discomfort, which makes a very useful baseline value. The survey asks about concerns and ideas and explores the impact of discomfort on productivity, quality, and employee engagement.		
Time with employees: How much time will the ergonomist spend with the employees that actually complete the job in the report? Will the ergonomist see everything that the employee does? If a task only happens occasionally, how will the ergonomist assess it?	About one-third of our project time is spent with the employees, collecting key job data. We do our analysis and report writing on-site if possible, so we can work on our reports while we wait for a specific task to occur, and we are available for questions.		
Data measurement: Will the report include quantitative, objective data? Are push, pull, grip, pinch, and lifting forces measured? Will the ergonomist measure workstation parameters?	We use calibrated gauges, and accepted force measurement and force matching techniques. We measure heights and reaches for each task, and collect production data to verify task frequencies and durations. (i.e. We don't rely on employee estimates.)		
Prioritizing concerns: Will the issues be prioritized? Will you be able to distinguish "nice-to-do" from "need-to-do"?	Our industrial ergonomics (MSD risk) reports include an objective assessment of risk, allowing you to identify high risk tasks that <i>should</i> be changed. Even office assessments report priority as high, moderate, or low, based on exposure to hazards and reported discomfort.		
Recommendations: How are recommendations developed during an ergonomics assessment? Do you have any input?	For an industrial project, we meet with you and the key project stakeholders after the analysis is completed, to review results and discuss appropriate next steps. We can investigate alternative solutions, to work within your budgetary constraints. For office projects, we use your office supplier for product suggestions where possible, and we meet with the supervisor or manager to discuss any high-cost recommendations.		
Receiving and reviewing the report: How soon after the ergonomist comes onsite can you expect to receive the report? Will you have an opportunity to review the report before it is finalized?	Our draft reports are issued to you on the last scheduled day of the project. You should never have to wait for weeks for a report. We encourage you to ask questions, or even consider alternative recommendations. We finalize the report shortly after we receive your feedback.		
Discounts: Does the company offer discounts for larger projects?	Clients who book 2 office ergo assessments on the same day can benefit from a per-day rate. Clients who book 12 or more days in a calendar year are entitled to discounted per-day rates. Contact Carrie@TaylordErgo.com for details.		